Quality Excellence

Reduce costs and waste with a strong quality system.

Effective use of a quality system can help your business reduce costs, improve efficiency, and drive execution and compliance. Ceptara provides deep knowledge of **state-of-the-art quality methods and practices** such as Lean Six Sigma, Baldrige, TQM, and re-engineering.
We are well versed in all the **leading quality tools** including Kaizen, Hoshin Kanri, MUDA, 5S, DMAIC, DFSS, QFD, TRIZ, Value Stream Mapping and many more.

Find out today [1] how Ceptara can boost your performance with a **free** 60-minute consultation.

Examples of our work

- Reduced a wireless carrier's COGS by more than 50% by re-engineering the service activation function
- Facilitated ISO registration for computer manufacturing, semiconductor testing, wireless services, and telecom equipment manufacturing businesses
- Assessed and improved an existing network quality program for a wireless carrier improving network availability from 95% to 99.9% in 8 weeks.
- Reduced SLA penalty exposure for a telecom data services provider by $2M annually

Ceptara Quality Excellence Services

- ISO Registration Preparation & Compliance Coaching
- Sarbanes-Oxley (SOX) Quality System Integration
- Quality System Assessment and Planning
- Lean Six Sigma Project Facilitation, Leadership & Training
- Executive Coaching & Mentoring
- Process Management - Assessment, Modeling, Simulation, Improvement and Training
- Cultural and Organizational Change Analysis, Design & Alignment

Contact us today [1] for a free 60-minute consultation.

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- 1 of 7
- ›› [12]

Resources - whitepapers, course presentations, models, etc.

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- 1 of 5
- ›› [12]

- Quality Excellence [24]

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