Performance Management

What gets measured gets managed.

Performance measurement is a fast and effective way to transform your organization. A strong performance management system aligns performace metrics with bottom-line results, with every employee understanding their role in driving value.

Ceptara designs performance systems – including scorecards, dashboards and benchmarking – that are tailored to your company's unique needs. We bring to the table deep experience in applying a broad array of performance management systems – including **SharePoint, MS Excel, myDials**, and others. We help companies of all sizes connect performance measurements and incentives with management practices that drive accountability and keep your focus on the bottom line.

Find out today [1] how Ceptara can boost your performance with a **free** 60-minute consultation.

Examples of our work

- Increased quality awareness 10 fold with performance scorecards at a large software development company.
- Focused a mid-size data services provider with a clear strategy map, consistent dashboard review and communications.
- Increased service availability to 99.9% with weekly scorecard reviews in a large telecom voice and data service provider.

Ceptara Performance Management Services

- Strategy Map Design and Development
- Metric Sourcing, Data Mapping & Metric Implementation
- Scorecard and Dashboard Development
- Manage by Metric Coaching and Training
- Continuous Improvement Facilitation, Leadership and Training

Contact us today [1] for a free 60-minute consultation.

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