IT Management

IT Excellence is Fundamental

To be competitive in today's climate your IT division needs to be more than just efficient and responsive. IT needs to serve as a strategic partner with the rest of your organization. By measuring what gets done, creating process automation and defining better workflow capabilities, your organization becomes more nimble and proactive, all while preparing for future business evolution.

Ceptara's seasoned managers can help you quickly change the playing field – while staying within your current staffing model and budget. Align IT with your overall business goals and create blueprints for IT integration, automation and service level improvements. When you do, you'll get the most from your people, processes and data and free yourself to focus on your core business initiatives – without increasing your costs.
Find out today [1] how Ceptara can increase your IT ROI with a **free** 60-minute consultation.

Examples of our work

- Performed an ITIL assessment and developed a process improvement roadmap for mobile data services provider.
- Developed a software product quality roadmap that included an engineering metrics dashboard and a renewed focus on the product's basic customer requirements, such as reliability, performance, usability, manageability, privacy, business continuity, and more.
- Planned and executed the outsourcing of a $25M development shop saving more than $4M annually.
- Using Kaizen, improved a software release program success rate from 50% to 100% within 6 months.

Ceptara IT Services

- Process Improvement Roadmaps
- Business Valuation of IT Investments
- IT Service Delivery Quality Improvements
- PMO Creation , evaluation, and correction
- Benchmarks, Scorecard, and Dashboard Implementation
- Risk Management and Mitigation

Contact us today [1] for a free 60-minute consultation.

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Resources - whitepapers, course presentations, models, etc.

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