



Possible to re-download or re-install without new, second purchase?

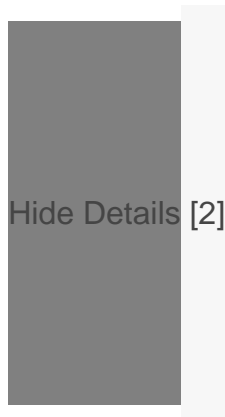
Thu, 03/22/2012 - 10:37 — kate_mcgoey

Hi. I sent you a note on Feb 7th via the product inquiry but haven't heard back... thought I'd try the forum since I've realized I'm still interested in re-installing:

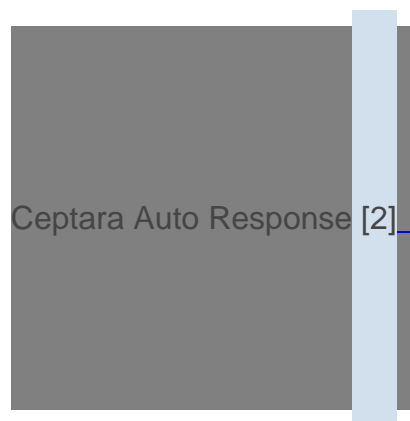
I had personally purchased and installed Ceptara last year on the computer I used for work, but have left that firm and turned in my PC; now I have a new personal computer. I miss using Ceptara, and would like to go back to it, but before I repurchase -- is the license for me or the computer? Do I need to repurchase, or is it possible to re-download the software somehow with my user name or other validation of my purchase?

Please advise.... thanks,
Kate

[Product Query] Already purchased - need new download [1]



FROM:



TO:

Message flagged [3]

Tuesday, February 7, 2012 9:59 AM

Thank you for your support request, we will get back to you within 48 hours.

◀ [Sending Task to employee crashes their Outlook 2010 session](#) [4] [zero time records](#) ▶ [5]

- [Organizer Forum](#) [6]

Source URL: <http://www.ceptara.com/node/634>

Links:

[1] <http://36ohk6dgmcd1n-c.c.yom.mail.yahoo.net/om/api/1.0/openmail.app.invoke/36ohk6dgmcd1n/10/1.0.35/us/en-US/view.html/0>

[2] <http://36ohk6dgmcd1n-c.c.yom.mail.yahoo.net/om/api/1.0/openmail.app.invoke/36ohk6dgmcd1n/10/1.0.35/us/en-US/view.html/0#>

[3] <http://mail.yimg.com/ok/u/assets/sprite/default/16x16/inbox-search-contacts-ltr-47050.png>

[4] <http://www.ceptara.com/node/643>

[5] <http://www.ceptara.com/node/642>

[6] <http://www.ceptara.com/forum/2>