connection to the network could not be established

Sat, 11/24/2012 - 16:49 — Chris
A customer was having difficulty downloading the add-in and received:

********** Exception Text **********
System.TimeoutException: The application could not be downloaded because a
connection to the network could not be established. Ensure that you can
connect to the network, and try again.
at
Microsoft.VisualStudio.Tools.Applications.Deployment.ClickOnceAddInDeploymentManager.DownloadAddIn(TimeSpan
timeout)
at
Microsoft.VisualStudio.Tools.Applications.Deployment.ClickOnceAddInDeploymentManager.InstallAddIn()

It turns out he was having a few network connectivity issues and ran into trouble with BitDefender Total Internet Security 2013 - here's his note:

Hello Chris,
Just an update… I started having additional problems with my “New” Notebook. I decided to uninstall Bitdefender Total Internet Security 2013 to see if by chance it might be the culprit. It made a significant difference in performance and just by chance I decide to try re-installing Ceptara again and it WORKED…
I was so excited that I decided to upgrade to MS Office Pro 2010 and download Ceptara for Outlook 2010. It installed without a problem and I love the enhanced features and especially the integration with OneNote 2010. I use OneNote a lot.

So, my current configuration is a ASUS A43S Notebook with 8GB of Ram, Windows Ultimate x64, ESET Smart Security, MS Office Pro 2010 and Ceptara for Outlook 2010 and everything seems to be working great. I still can’t update Windows Security Patches but I have been told it’s because awhile back I used a registry cleaner. But everything else is working great and most important is Ceptara is back up-n-running. Never, Ever, Ever, Give Up!

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Hope that is useful for some folks.

thx
Chris

‹ Task to drawer [1] Added ability to assign a project to an outgoing e-mail...doesnt work anymore › [2]

- Organizer Forum [3]

Source URL: http://www.ceptara.com/node/753

Links:

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[1] http://www.ceptara.com/node/754
[2] http://www.ceptara.com/node/718
[3] http://www.ceptara.com/forum/2

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