

Who We Are:

In business since 2002, Ceptara helps government agencies find and implement creative solutions that control costs and improve the satisfaction of their citizens and other stakeholders. Let our seasoned managers, lean six sigma experts, and certified project managers help you hone your focus and create better performance and more effective use of limited resources.

What We Do:

Would you like to better serve your citizens and non-resident stakeholders?

- Create a consistent image & message to each constituency
- Design and manage the end-to-end “customer” experience
- Manage organizational change to achieve the desired results.

Would you like to consistently meet your plan?

- Develop a strategic plan that excites and motivates others
- Design predictable systems that drive team behavior and achieve the desired results
- Harness the art of delegation to leverage others
- Use metrics for on-going focus on excellence

Would you like to be more effective?

- Use the strategic plan as the “blueprint for action”
- Focus on key measures using a balanced scorecard
- Create a management system to drive predictability and manage costs
- Develop an accountable culture focused on sustainable improvement

Do you want to be more efficient?

- Develop a lean predictable business system
- Drive fact-based decision making
- Assure the team is aligned and enabled within the system
- Implement streamlined integrated information technology

Why Ceptara

Our people are experienced in industry verticals such as technology, retail, manufacturing, financial services, aerospace, government, R&D and military. Our team has a broad understanding of many business processes and have driven billions of dollars in cost savings and revenue growth. We know how to achieve excellence!



Our Training

- Personal Excellence Workshop
- Small Business Excellence Workshop
- Process Management In Depth
- Lean Six Sigma (LSS) Introduction
- Lean Practices Overview
- Six Sigma Black Belt Certificates
- Six Sigma Green Belt Certificates
- LSS Champion Overview
- Cross Organizational Facilitation
- Compliance Mgmt, ISO, SOX, ITIL
- Performance Management
- Root Cause Analysis
- Custom Training Programs