

## Who We Are:

In business since 2002, Ceptara has helped product and services companies find and implement creative solutions that control costs and drive higher revenues. Let our seasoned managers, lean six sigma experts and certified project managers help you hone your focus and create stronger ROI for your company.

## What We Do:

### QUALITY EXCELLENCE

- ISO Registration Preparation & Compliance Coaching
- Sarbanes Oxley (SOX) Quality System Integration
- Lean Six Sigma Project Facilitation, Leadership & Training

### SUPPLY CHAIN MANAGEMENT

- Supply Chain Assessment & Improvement Planning
- New Product Introduction Integration
- Supplier Management Improvement & Training

### INFORMATION TECHNOLOGY EXCELLENCE

- ISO 20000 (ITIL) Program Implementation
- IT Outsourcing Planning & Implementation
- Program & Project Management

### PERFORMANCE MANAGEMENT

- Strategy Map Design & Development
- Metric Sourcing, Data Mapping, & Implementation
- Scorecard & Dashboard Development

### PRODUCT & SERVICE REALIZATION

- Process Assessment & Improvement Planning
- Documentation & Implementation Coaching
- Measurement & Improvement Engineering

### TOOLS

- Personal Excellence Outlook Add-in
- Supply Chain Management Models
- Anti-Money Laundering Simulation

## Why Ceptara

Our consultants are experienced in industry verticals such as technology, manufacturing, financial services, aerospace, government, research & development and military. Our team has a broad understanding of many processes and has driven billions of dollars in cost savings. We know how to achieve excellence.



## Our Training

- Personal Excellence Workshop
- Process Management In Depth
- Lean Six Sigma Introduction
- Six Sigma Black Belt Prep
- Six Sigma Green Belt Prep
- Cross Organizational Facilitation
- Compliance Mgmt, ISO, SOX, ITIL
- Performance Management
- Root Cause Analysis
- Human Error
- Custom Training Programs

